

AUDIO RECORDING CONSULTATIONS - by means of the App: “My Patient Journey”

Maiken Wolderslund^{ab}, Anne-Mette Honoré Grauslund^a, Jette Ammentorp^{ab}

^aHealth Services Research Unit, Lillebaelt Hospital, Vejle, Denmark

^bDepartment of Regional Health Research, University of Southern Denmark, Odense, Denmark

AIM

To explore the feasibility before implementation of the audio recording app-feature at Lillebaelt Hospital.

The following aspects will be investigated:

- Usability for patients, relatives and health professionals
- Patient, relatives and health professionals perspectives on recording consultations throughout an entire treatment course
- Influence on outcomes that are crucial when aiming for a patient-centred praxis (participation, self-confidence in decision making, health literacy)

METHODS

Qualitative interviews to explore usability of the recording app-feature (a) and the different perspectives of recording multiple consultations (b).

Longitudinal patient survey to investigate outcomes of relevance for a patient-centered praxis (c).

Inclusion criteria:

- Age ≥ 18
- Able to read and answer questionnaires in Danish

Exclusion criteria:

- Severe cognitive deficits impeding participation in the measurement of outcomes

PARTICIPANTS

The pilot study will take place at the Department of Gastrointestinal Surgery, Kolding Hospital. Patients will be included when having a consultation in the outpatient clinic or when being discharged from the ward.

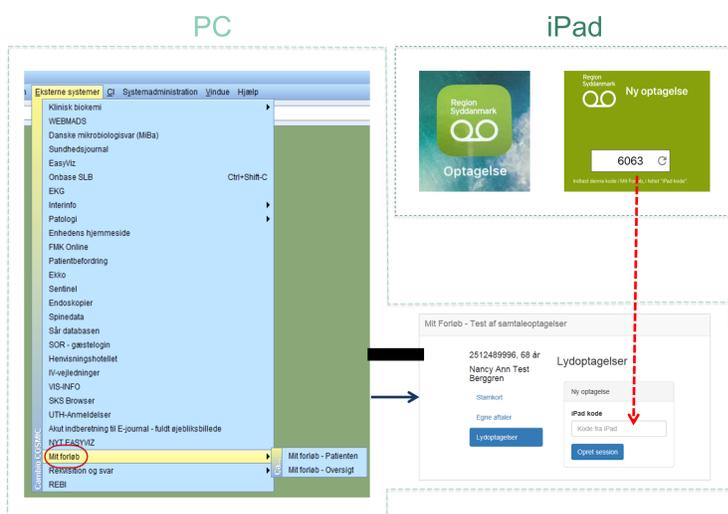
TIME FRAME

- Preliminary test with 20 patients and 3 surgeons conducted in December (2017) and January (2018)
- Pilot test is planned to take place in May-July 2018

RECORDING AND REPLAYING CONSULTATIONS BY MEANS OF AN APP

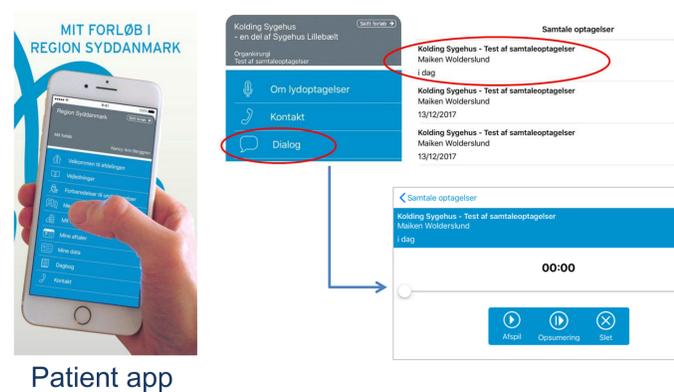
RECORDING

The health professionals record the consultation using an iPad with a newly developed recording app



REPLAY

The patients replay their consultations using the “My Patient Journey” app (Android/iOS) or the web access



CONTACT



MAIKEN WOLDERSLUND
Postdoc, PhD, MHSc, RN

Maiken.Wolderslund@rsyd.dk
Phone: +45 7940 6869

Health Services Research Unit
Center for Patient Communication
Lillebaelt Hospital
Beriderbakken 4, S-100
DK-7100 Vejle, Denmark

This study was funded by:
Novo Nordisk Foundation, the Lundbeck Foundation, the Region of Southern Denmark, the Danish Cancer Society and the European Union's European Regional Development Fund